

ALTO Network Communications (PTY) Ltd

Business ADSL Application Form



Section A – Organization / Individual Applying for Business ADSL Access					
Name & Surname:			ID / Passport Number:		
Company Name:			Company Reg. Number:	VAT Reg. Number:	
Physical Address:					
Postal Address:					
Phone Number (w):			Phone Number (h):		
Fax Number:			Cell Number:		
Current Email Address:					
Section B – ADSL Services Required and Login Details					
ADSL Services required: (Access Username will be server assigned)	<input type="checkbox"/> ADSL 512kb/s Uncapped Service <input type="checkbox"/> ADSL 1024kb/s Uncapped Service There is a once off activation Fee on the 512kb/s and 1024kb/s Business ADSL service				
Router:	Cisco 837 Network Router or Similar				
Email Address that you wish to use: (Please supply 3 alternatives in order of preference)	a)	@altonet.co.za			
	b)	@altonet.co.za			
	c)	@altonet.co.za			
Password that you wish to use:					
Section C – Billing Information					
Payment Method:	<input type="checkbox"/> Credit Card <input type="checkbox"/> Debit Order				
Please Complete If Paying By Credit Card:					
Credit Card Type:	<input type="checkbox"/> MasterCard <input type="checkbox"/> VISA <input type="checkbox"/> American Express <input type="checkbox"/> Diners				
Name of Cardholder:			Credit Card Number:		
Expiry Date: (MM/YYYY)			CVV Number: (Last 3 digits on the back of your Credit Card)		
Please Complete If Paying By Debit Order:					
Account Holders Name:			Bank Name:		
Branch:			Branch Code		
Account Number:			Account Type:	<input type="checkbox"/> Cheque <input type="checkbox"/> Savings	
<p>I/We hereby request, “instruct” and authorise ALTO Network Communications (PTY) Ltd to draw against my/our account with the above mentioned bank (or any other bank or branch to which I/we may transfer my/our account), the amount necessary for payment of the monthly subscription/premium due for services rendered in respect of web hosting, dedicated server rental, leased line access or any other service requested by myself from ALTO Network Communications (PTY) Ltd on the 26th day of each month and every month commencing on and continuing (as the case may be). All such withdrawals from my/our bank account by ALTO Network Communications (PTY) Ltd shall be treated as though they had been signed by me/us personally.</p> <p>This authority may be cancelled by me/us by giving 30 days written notice, sent by registered mail or fax to ALTO Network Communications (PTY) Ltd, but I/we understand that I/we shall not be entitled to any refund of amounts which ALTO Network Communications (PTY) Ltd have withdrawn whilst this authority was in force if such amounts were legally owing to them.</p> <p>Receipt of this instruction by ALTO Network Communications (PTY) Ltd shall be regarded as receipt thereof by my/our bank (whichever it is or will be).</p> <p>ASSIGNMENT: I/WE acknowledge that the party hereby authorised to effect the drawing(s) against my/our account may not cede or assign any of its rights to any third party without my/our written consent and that I/we may not delegate any of my/our obligations in terms of this contract/authority to any third party without prior written consent of the authorised party.</p>					
Signature: _____	Date: ____/____/____		<div style="border: 1px solid black; padding: 5px;"> ISP Number: </div>		
By completing this form, you hereby confirm that you have read and agree to ALTO Network Communications (PTY) Ltd Terms & Conditions and Acceptable Use Policy (AUP). Please fax completed form to (011) 477-0134 along with a copy of your ID Book or Company Registration Document.					

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SCHEDULE A – BUSINESS ADSL SERVICE

1. Description of Service

- 1.1 With effect from the Effective Date, ALTONet lets to Customer, which hereby takes on hire, the router equipment as specified above. ("Router")
- 1.2 ALTONet will provide Customer with on-line access to the collection of local area networks and wide area networks that all use the same protocol (namely TCP/IP) to form a seamless, packet-switched network known colloquially as the INTERNET'. Such access is gained via a dedicated permanent line provided by the PSTS provider and connected to ALTONet' managed infrastructure.
- 1.3 The Services are hereinafter referred to as the "Business ADSL Service/s.
- 1.4 The provision of the Business ADSL Service/s by ALTONet is subject to the terms and conditions set out in this Document as well as ALTONet' standard Terms & Conditions.

2. Duration and Effective Date

- 2.1 The Effective Date of this Schedule is the date when the Service/s first commences. Should the Effective Date occur after the date of signature of the Agreement, nothing herein contained shall be construed so as to give either party the right to cancel or rescind the Agreement before the Effective Date.
- 2.2 The Initial contract period of the Business ADSL Service is 12 (twelve) months.
- 2.3 If at any time during the currency of the Agreement, Customer upgrades the BUSINESS ADSL Service/s, then the Effective Date in respect of the BUSINESS ADSL SERVICE/s as upgraded, shall be the date when the upgraded Service/s first commences.
- 2.4 In the event that Customer does not terminate the BUSINESS ADSL Service/s in terms of 2.5 below, provision of the BUSINESS ADSL Service/s shall endure for the Initial Period.
- 2.5 Either party hereto shall be entitled to terminate this Schedule by way of 90 (ninety) days prior written notice of termination to be effective at the end of the Initial Period of 12 (twelve) months. Failing such notice of termination, the duration of the Service shall thereafter automatically renew for successive periods of 12 (twelve) months each on the terms and conditions set out in the Schedules, subject to 90 (ninety) days prior written notice of termination effective at the end of the then-current 12 (twelve) month period, and subject to an escalation in fees.

3. Fees and Charges

- 3.1 Customer shall pay the fees as specified in the Schedule above hereto.
- 3.2 Customer shall pay the fees as specified in the Schedule above for the per basis of registered account.
- 3.3 Notwithstanding anything set out in ALTONet' Standard terms and Conditions, interest in respect of the ALTONet BUSINESS ADSL Service/s is payable on late payments from the date of issue of the invoice up to and including the date of payment thereof, compounded monthly, at a rate as determined by ALTONet from time.

4. Ownership

ALTONet shall at all times be and remain the owner of the Router and nothing in this Schedule shall be construed so as to confer any rights or interest therein to Customer other than as a hirer of the Router.

5. Return of Router

On termination of this Agreement in the manner envisaged in Clause 2 of this Schedule or Clause or Clauses of the Standard Terms and Conditions, as the case may be, Customer shall forthwith return the Router to ALTONet in the same condition as it stands on the Effective Date.

6. Risk

All risk of loss and/or destruction of the Router shall be retained by Customer at all times. Customer shall be responsible for ensuring the safety of the Router and shall ensure that the Router is insured against loss and destruction for the usual causes arising, and shall be liable for the replacement costs of the Router in the event of any loss or destruction thereof.

7. Operation of Router

ALTONet shall at all times operate and maintain the Router, the Customer shall permit ALTONet to have access to the Router at all reasonable times to inspect the state and condition of the Router.

Customer shall not have access to the routers configuration and shall not change or attempt to change the Routers configuration.